



### **Student Support**

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# Student Support

## a. Earning Billie's Bucks

Billie's Bucks is Robina State High School's rewards system which aims to acknowledge students for displaying expected behaviours of being respectful, responsible, resilient and ready to learn.

In line with the PBL Framework of our school, Billie's Bucks recognises all students who are displaying our expected behaviours. Billie's Bucks aims to have all students receive points throughout the year, and to be able to redeem rewards of their choosing.

 <b>EXPECTATIONS MATRIX</b>			
	AT ALL TIMES	IN THE LEARNING ENVIRONMENT	IN THE SCHOOL GROUNDS AND WIDER COMMUNITY
<b>R</b> RESPECTFUL	<ul style="list-style-type: none"> <li>Follow directions of staff the first time, every time</li> <li>Show courtesy and use respectful language</li> </ul>	<ul style="list-style-type: none"> <li>Contribute positively to the learning environment by demonstrating on-task behaviour</li> </ul>	<ul style="list-style-type: none"> <li>Treat the school environment and facilities with respect</li> </ul>
<b>R</b> RESPONSIBLE	<ul style="list-style-type: none"> <li>Show consideration for the safety and learning of others</li> <li>Have devices out of sight unless instructed otherwise by a teacher</li> </ul>	<ul style="list-style-type: none"> <li>Follow entry and exit procedures</li> <li>Seek feedback and take ownership of my learning</li> </ul>	<ul style="list-style-type: none"> <li>Positively support the school's image</li> <li>Use break times effectively</li> </ul>
<b>R</b> RESILIENT	<ul style="list-style-type: none"> <li>Utilise self-regulation strategies</li> <li>Adopt a growth mindset</li> </ul>	<ul style="list-style-type: none"> <li>Continue to persevere when challenged in my learning</li> </ul>	<ul style="list-style-type: none"> <li>Be an active member of the school community</li> <li>Show consideration for the wellbeing of others</li> </ul>
<b>R</b> READY TO LEARN	<ul style="list-style-type: none"> <li>Adhere to the uniform policy</li> </ul>	<ul style="list-style-type: none"> <li>Be on time to class and be prepared with all necessary equipment for learning, including completed homework</li> </ul>	<ul style="list-style-type: none"> <li>Be prepared to actively engage in every school day</li> </ul>

## b. Logging in to Compass

Go to <https://robinashs-qld.compass.education> and login to your account using your school email and password.

If you do not have these details, email your Year Leader to have your password reset, or visit the IT Help Desk in the Resource Centre.

## c. Checking your balance

When you login to Compass, view your 'Student Chronicle' on the right-hand side of the page. The graph on your dashboard will show how many Billie's Bucks you have earned. Please **CHANGE** the filter from **This Year** to **ALL** – your previous points from previous years are accumulated.

Your Chronicle will also show the staff who have awarded you Billie's Bucks and the reason why.

When you redeem points your balance will not drop automatically. Points will be deducted once your prize has been packaged. Student will automatically receive email from Compass that their order has been processed.

Below graph shows a student receives **34 times Billie's Bucks** from the teachers (**Visible in Compass App and Desktop**).

**Total points** student has **257** (only visible in desktop).

**You must know your Total Points to be able to redeem through Billie's Bucks catalogue.**



Category	2025	Total
Attendance	0	4
Attendance Notifications	0	28
Attitude/Behaviour	0	2
<b>BILLIE'S BUCKS REWARDS POINTS</b>	0	<b>34</b>



**\*\*\*\* WARNING\*\*\*\***

**\*\*\*If you don't change the filter, your points will be just your current point this year to date. For year 8-12, you can change the filter from this year to ALL.**

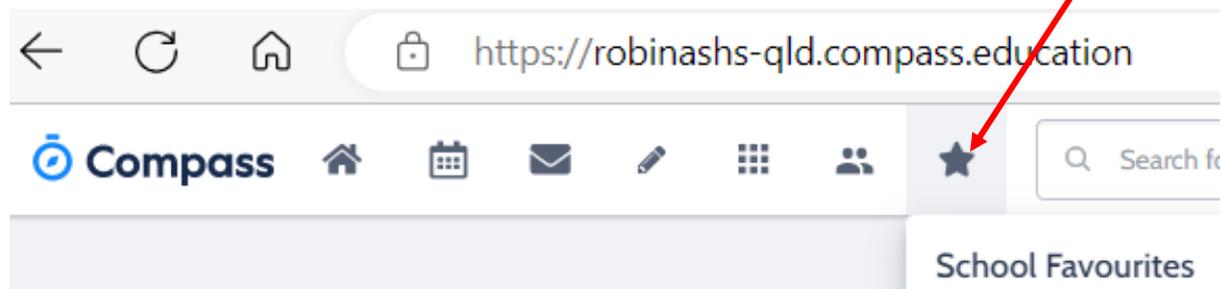
Please **DO NOT LOOK** at your points in "SUMMARY" if you want to know your total points. Points in summary is counted by frequency on how many times you are given point.

Your **total points are shown in the diagram** – unfortunately you can't see your total points in your compass app on your mobile devices. You need to change to desktop version if you want to see your total points. **Example** on the above picture, the student's total point is 257 points. And student has received points 34 times.

## d. Accessing the Billie's Bucks Catalogue

Once you have logged into Compass and know how many points you must spend, you can view all of the prizes on offer in the Billie's Bucks Catalogue.

Click the star icon on the dashboard in Compass and click the link to view the catalogue.



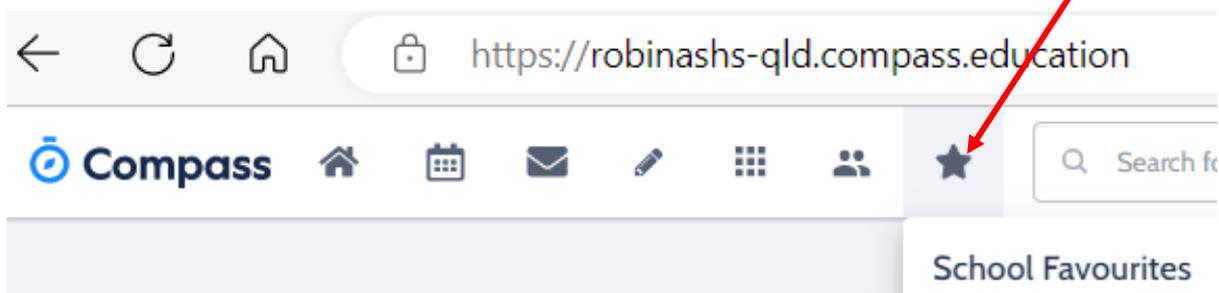
You can also access the Billie's Bucks catalogue by visiting the Robina SHS website and scrolling to 'Latest News' at the bottom of the home page.



## e. Redeeming Billie's Bucks rewards

Check that you have **sufficient points** available for each of the prizes you want to order.

Click the star icon on the dashboard in Compass and click the link to view the order form.



Complete the order form with all necessary, fill in the details then click 'submit'.

A screenshot of the Billie's Bucks order form. The form is displayed on a background of confetti. The first question is '1. Full name' with a text input field and a placeholder 'Enter your answer'. The second question is '2. Year level' with three radio button options: 'Year 7', 'Year 8', and 'Year 9'.

## f. Collecting a Billie's Bucks reward

Your order will be processed within a week. You will receive an email from Compass when your order has been processed. Any inquiry regarding Billie's Bucks, you can go to IT desk in Resource center and press Billie's bell – from Tuesday to Friday only, during 1<sup>st</sup> or 2<sup>nd</sup> break.

Billie's Bucks rewards will be distributed by Phase of Learning Leaders at first break on Thursday in front of the canteen near the resource center. You will receive an automatic email when your order has been processed. If your order is raffle ticket, you are automatically entered in the raffle, you should again, receive an email that your order has been processed.

Please allow up to a week turn around for prizes to be packaged for your collection. If you have questions about your order, please contact your Phase of Learning Leader, their office is in the Resource Centre.